



Local Government Association of South Australia



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of South Australia



Value &
Respect



Optimism



Integrity



Connected



Excellence

The voice of local government.

How is your EI

- You often feel like others don't get the point and it makes you impatient and frustrated.
- You're surprised when others are sensitive to your comments or jokes and you think they're overreacting.
- You think being liked at work is overrated.

How is your EI

- You weigh in early with your assertions and defend them with rigor.
- You hold others to the same high expectations you hold for yourself.
- You find others are to blame for most of the issues on your team.
- You find it annoying when others expect you to know how they feel.

Emotional Intelligence

Personal Competencies

These capabilities determine how we manage ourselves

Self Awareness
Self Management

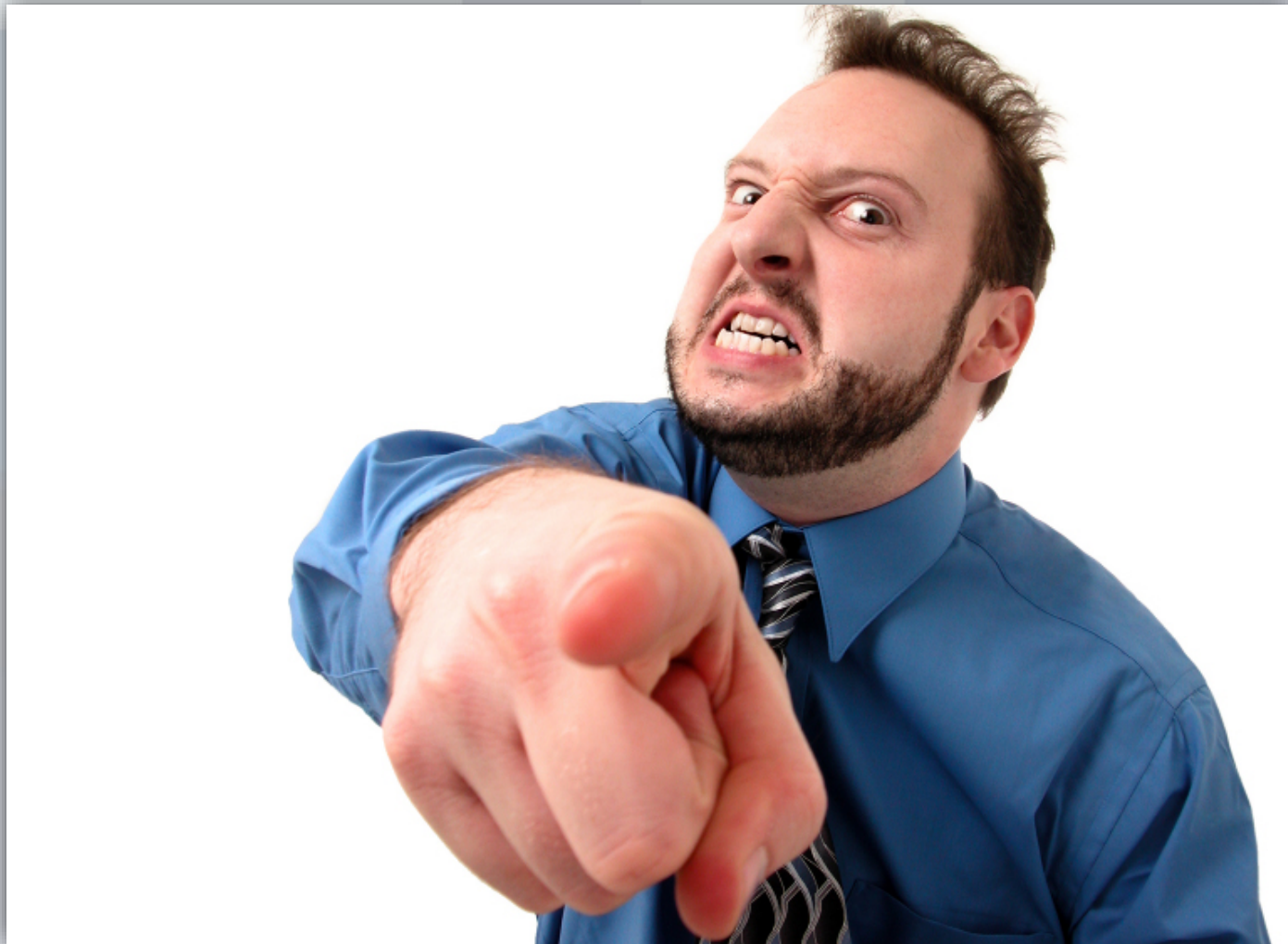
Social intelligence

Social Competencies

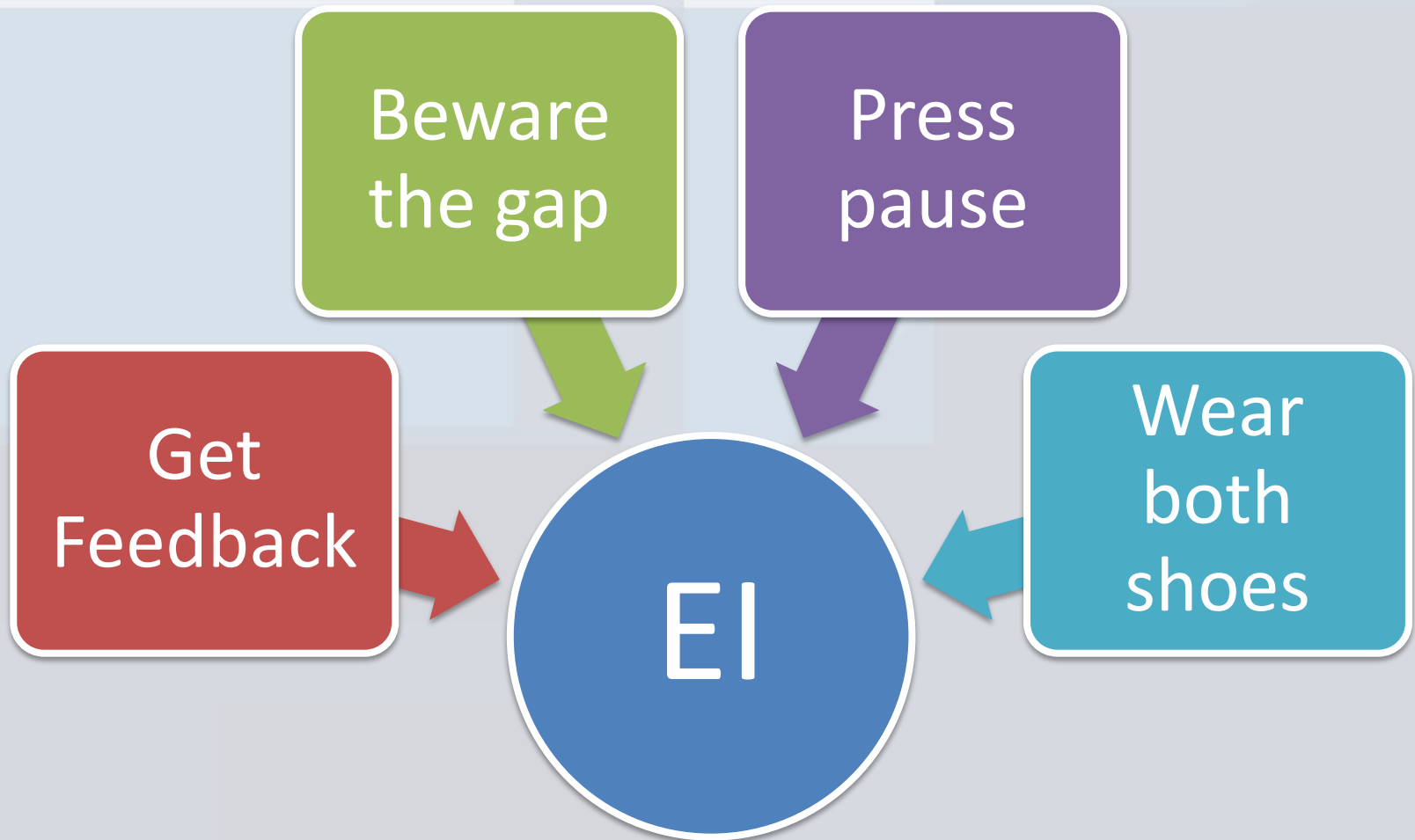
These capabilities determine how we manage our relationships with others

Social Awareness Relationship Management

Meet Craig



Four Strategies



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