



Know Where to Go

Information to strengthen families and communities in the west

Provides families with information on parenting matters.

Know Where to Go

- A joint initiative between Community Development and Charles Sturt & Port Adelaide Enfield Public Library Services.
- This initiative was grant funded by Department of Family and Community Services. Its focus was on children's services in the western suburbs.

What prompted this project?

- Action research was undertaken by Family Links in 2000. 21 children's services facilities and their families were involved.
- It found families needed access to quality information on parenting and child development.
- Resources to be available for borrowing from children's services.

What were the aims of this project? :

- To ensure that parents could access information on child development and parenting to assist them in raising their children.
- To build a positive relationship between parents, libraries and children's services.

How was this achieved?

- Parent surveys were developed to identify topics for the kits.
- Surveys were used by the steering committee to develop the kits.
- Children's services centres and libraries were supplied with parenting resource kits on topics parents identified: including toilet training, child development, play, etc.
- 800 parenting kits on 22 topics were supplied to 21 children's services and 2 library services (10 branches).

How was this achieved?:

- Kits were made up of a variety of formats to meet varying needs eg. books, pamphlets, videos, etc.
- Each kit included a children's story book relating to the subject if possible.
- Sessions were planned for parents in the library eg. getting to know your library; reading to my child, introduction to the internet and speech and your child.

Know Where to Go Kit

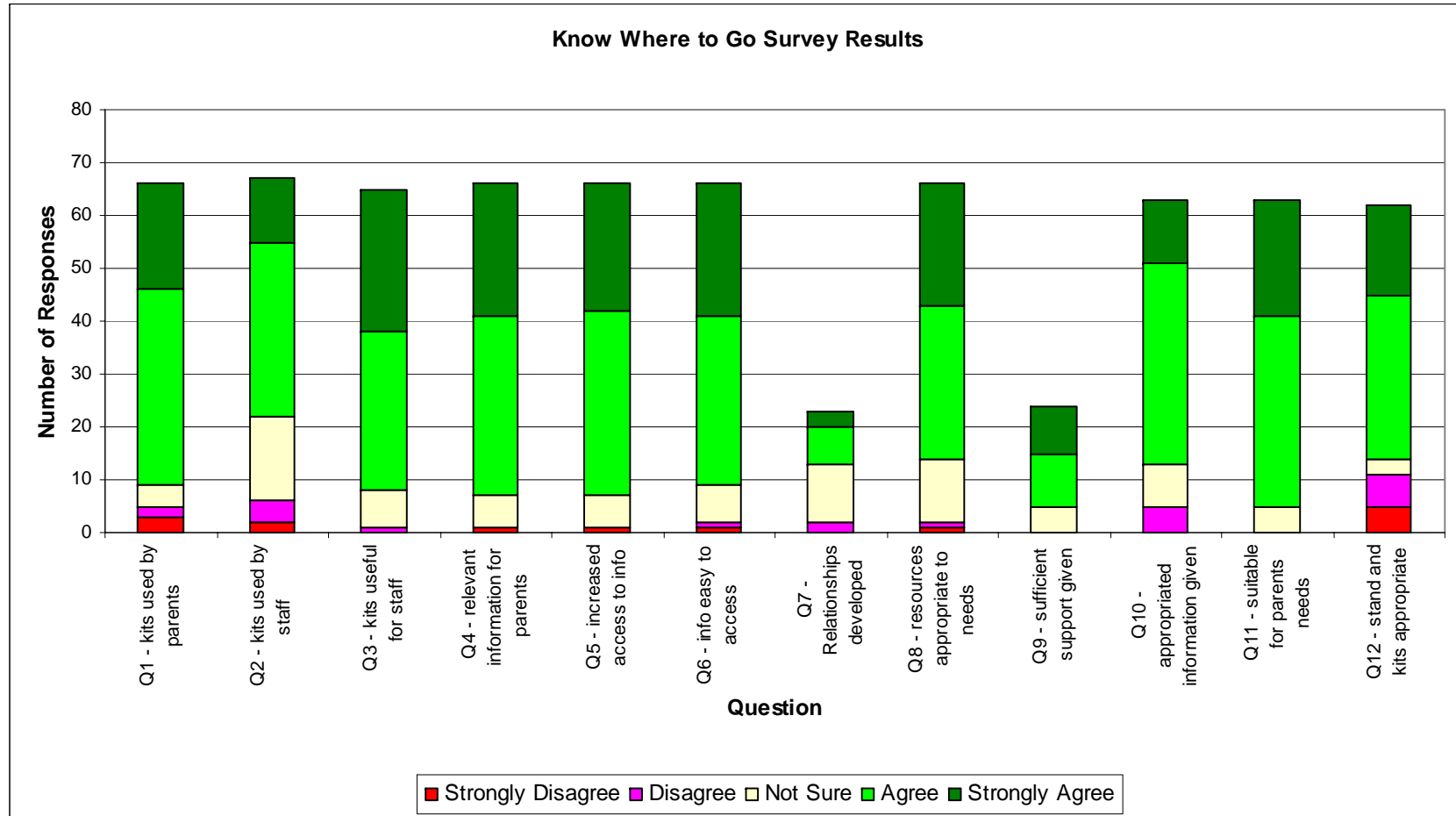


What were the outcomes?:

- ***know where to go kits*** were launched in October 2002 placing parental information into the community.
- A Partnership between Charles Sturt and Port Adelaide Enfield Public Library Services.

- **What were the outcomes?:**
- Staff in centres and libraries surveyed :
 - 88% found the kits useful to refer parents to for information.
 - 89% agreed that parents have increased access to information
 - 89% agreed that information provided was relevant to families.
 - 464 kits were borrowed from the library with the most popular being Behaviour and Development and Play and Self-esteem.

Know Where to Go Survey



Where to from here?

- Maintenance & sustainability of the kits.
- Maintenance of the partnership between Charles Sturt & PAEPLS in regards to this project.
- Development of an email newsletter to centres who have the kits to keep communication going.
- Maintenance of funding.

Acknowledgement to the steering committee who developed and implemented the project.

- Bern Bird – Charles Sturt Library Service
- Helen Kwaka – Port Adelaide Enfield Public Library Service
- Kerry Blackmore – Dept Family Community Services Links Workers
- Carly Didcote – Youth Services – Parks Community Centre.

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