

Measuring the value of the program

Information about our use of the Valuing Social Outcomes Tool

It is important to us that people benefit from participating in our programs.

To help us understand this better, we ask participants how our program impacts them and use the findings in various ways, including to:



- report to others on how our programs are going
- plan future programs
- identify where to allocate funding and other resources
- keep doing our best work.

To find out about the benefit of the program you are participating in, we are using a tool called the Valuing Social Outcomes (VSO) Tool.

The VSO Tool was developed by Flinders University for the Local Government Professionals Australia, SA Community Managers Network, part-funded by the Local Government Association of South Australia.



The VSO Tool helps us to measure the social value our program creates. This means we can understand the benefits to participants and the broader community, compared to the financial and other resources needed to deliver the program.

Doing your part to help us use the VSO Tool is easy!

We will collect information from you at the beginning and end of the program through a survey which will ask questions relating to your life and your experience of the program. Your responses in these surveys are kept confidential by the program leader and will not identify you to anyone else.



If you need help to complete the surveys or would like further information regarding our use of the VSO Tool, please ask the program leader.



Thank you for your participation.