

Valuing Social Outcomes (VSO) – Common Outcomes Framework

This framework underpins the VSO Tool for measuring the social value of delivering community development / community services programs.

The VSO Tool assists expression of this value in dollar terms (\$AUD) and is available on the [LGA SA website](#).

SHARED GOAL	DOMAINS	HEADLINE OUTCOMES	OUTCOMES
Community strength and vitality	Connected, cohesive communities	Relationships and connections	Supportive relationships (GM CBA)
			Family reliability (HACT)
			Local advice (HACT)
			Neighbourly connections (HACT)
			Youth program involvement (HACT)
			Social group involvement (HACT)
		Trust and belonging	Trust and belonging (GM CBA)
			Neighbourhood belonging (HACT)
		Cultural and creative expression	Participation in the arts (GVE-SROI Network)
			Audience to the arts (GVE-SROI Network)
		Local pride and ownership*	Local pride and ownership*
		Engaged communities	Participation in community life
	Sports club membership (GVE-SROI Network)		
	Participation in education and learning		Apprenticeship (HACT)
			Vocational training (HACT)
			General training for a job (HACT)
			Employment training (HACT)
			Informal learning*
	Participation in work		Full-time employment (HACT)
			Self-employment (HACT)
			Part-time employment (HACT)
			Government training scheme (HACT)
			Secure job (HACT)
	Sharing skills and resources		Employed parent for children aged 11-15 (HACT)
			Volunteering (HACT)
			Awareness*
	Community leadership*	Aware of/informed about local issues*	
	Healthy, secure communities	Physical activity	Community leadership and local decision-making*
			Physical activity (HACT)
			Frequent moderate exercise (HACT)
		Positive outlook (mental health)	Frequent mild exercise (HACT)
			Depression / anxiety (adult; HACT)
		Safety and security	Depression / anxiety (youth; HACT)
Concerns with litter (HACT)			
Concerns with anti-social behaviour (HACT)			
Concerns with vandalism / graffiti (HACT)			
Nutritional health*	Concerns with crime (HACT)		
	Nutritional health*		
Thriving community members	Confidence and self-esteem	Confidence (adult; HACT)	
		Confidence (youth; HACT)	
		Agency (HACT)	
	Self-determination	Positive functioning (GM CBA)	
	Resilience and optimism	Resilience, optimism & self-esteem (GM CBA)	
	Pursuit of life interests	Gardening (HACT)	
		Hobbies (HACT)	
Happiness*	Happiness*		

Abbreviations: GM CBA – Greater Manchester Cost Benefit Analysis. HACT – Housing Association’s Charitable Trust. GVE SROI Network – Global Values Exchange Social Return on Investment Network. These are the sources of the dollar values used in the VSO Tool to quantify each outcome.

*As at September 2021 there are no monetary values available for these six outcomes, so while being recognised as important outcomes in the VSO Framework for expression in narrative terms, they are not included in the VSO Tool for expression in financial terms. The VSO Tool includes a more detailed description of the 39 remaining outcomes for which there are monetary values available.

The VSO project was delivered by the Local Government Professionals Australia, SA Community Managers Network and was assisted by the Local Government Association of South Australia (LGA SA) Research and Development Scheme. See link above for project information and other outputs.